

NOTICE TO CUSTOMERS

The Public Service Commission of South Carolina (the "Commission") has approved an increase in the South Carolina retail rate schedules of Duke Energy Progress, LLC (the "Company") in Docket No. 2019-318-E. After investigation, public hearings and an evidentiary hearing, the Commission approved an annual revenue increase of \$41,474,000 or 7.3% for the Company in Order No. 2019-341 (the "Order") on May 21, 2019. The revenue increase will be offset by \$12,853,680 credit in year 1 to reflect a reduction in income tax rates enacted for both federal and state income taxes. Electric rates are therefore approved to increase by a net change of \$28,617,879 or 5.0% effective for service rendered on and after June 1, 2019.

No significant changes were approved to the Company's rate designs. The Order approved changes to the Basic Facilities Charges as follows: residential increased to \$11.78, small general service to \$12.34, SGS Constant Load to \$11.31, and medium general service to \$21.35 for single phase service. High pressure sodium vapor outdoor lighting fixtures will no longer be available for new installations to encourage more efficient LED lighting.

The distribution of revenue among the classes and rate design changes, along with the impact of the various riders, will cause some customers to receive an increase higher or lower than the average increase depending on the individual customer and usage characteristics.

The new rates and charges will be reflected on billing statements on or after June 1, 2019. Information concerning the impact of these decisions on all rate schedules is available by calling Duke Energy Progress' Customer Service Center at 1.800.452.2777.